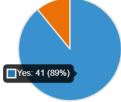
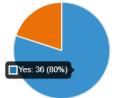
## Thriftwood College Parents Survey Results April 2024

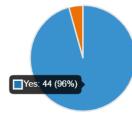
Do you receive an appropriate level of communication from the college; this may be in the form of email, text, letter etc? Yes



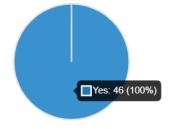
Does your child feel happy and safe in college?



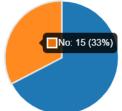
We have an open-door policy at college; have all your questions, queries or communication been answered in a timely and appropriate manner?



Do you understand your role in keeping your child safe online?

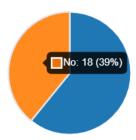


Would you be interested in, and follow Thriftwood on a social media platform such as Facebook or Instagram?



Have you attended any of the Next Steps careers events?

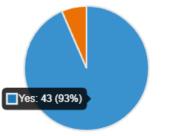
Of those that attended, 85% found them useful



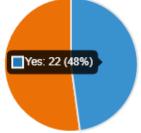
What are the barriers, if any, in preventing your attendance at Annual Review / One Plan meetings or parents evenings?

	t	11 respondents (33%) answered None for this question. important meetings year usually manage children Timings of parents times Working evenings home parents evening youngest child evenings able school advance Work can be difficult
youngest child <sub>evenings</sub> able school advance Husband does midday <sup>Work</sup> can be difficult		

Did you work with your child's tutor to agree relevant targets in their annual review meeting (usually held in the Autumn Term)?

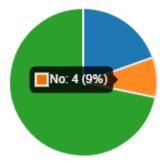


We have extended our range of accreditation on offer, are you aware of what is suitable and available for your child?



If your child is planning to leave Thriftwood this year, do you feel they have received enough information and support to prepare them for this?

Green – Not applicable for my child this year



## We would welcome any other feedback you may have.

- 'A' really enjoys school and is particularly fond of the Duke of Edinburgh award.
  - I had information from yourselves about the next steps but unfortunately it turns out what should happen and what in reality happens outside if college are two totally different things. Social services etc don't even want to acknowledge us. Meaning a lot of services are not available for us to consider. Got nowhere to turn to once you're not involved.
- I believe 'I' has really grown in confidence since being at the college. I couldn't be happier. All the staff are friendly and approachable I couldn't praise them enough. When I ring with concerns they are always responded to. The reception staff are so friendly and helpful. In my opinion I believe the staff go above and beyond.
  - I have spent time looking into options for 'K' and so we went to the meeting with this information. However, part of this decision was Thriftwood visited Braintree college. 'K' decided she preferred here but when we went to the interview, they said this wasn't appropriate and so that was disappointing.
- 'H's' lack of happiness is no reflection on the school. All the staff have gone above and beyond in supporting 'H' and I have no objection if you exclude my response to that question from the statistics. I only have great respect and admiration for the staff and sincerely thank them for all the support they have extended to 'H' and us, his parents.
  - I love Thriftwood. I am so grateful that you found a place for 'L'. He has developed so well under your guidance. All of the staff are wonderful. 'L' has had so many opportunities and has flourished. Thank you so much for all your hard work.
- Only disappointment is the limited range of food for lunchtime, I would have preferred a healthy school dinner but their range is very limited.
  - A bit more about how they are doing in each subject or if there is anything don't wait till parents evening. That's not helpful to the child and parent if we don't know something. Don't just assume the child will repay a message as usually they don't or not the whole message.
- Attended the Next Steps event last year so probably a bit soon. Possibly more useful next time.
  - I have always found the staff at the college very easy to approach and they always are very prompt getting back to me. 'J' has always made progress and his confidence continues to grow.
- The College is a brilliant support. I feel 'O' is safe and understood.
  - Thriftwood College and Staff are exceptional They have supported my son, and us as a family throughout his journey. It's a real shame that there is nothing that matches the support given when the pupils leave Thriftwood. The leadership, the tutors, the support and the admin staff have been outstanding, and I would highly recommend the college.
- Staff are outstanding! Thank you so much.