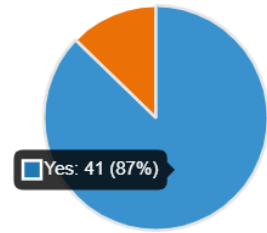
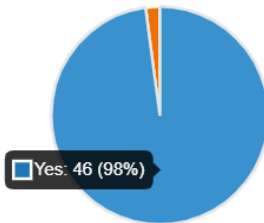


Thriftwood College Parents Survey Results November 2022

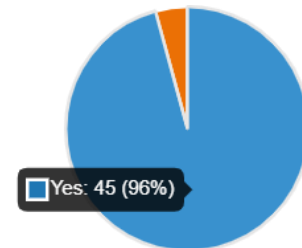
Do you receive an appropriate level of communication from the college via text, email, paper letters, newsletters, phone calls and information on the website?



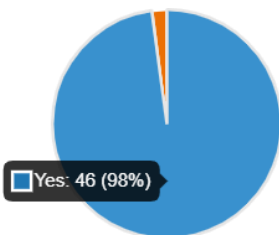
Does your child feel happy and safe in college?



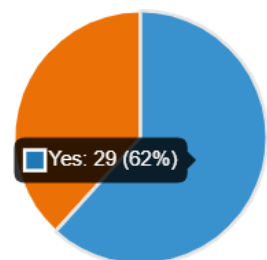
We have an open-door policy at college; have all your questions, queries or communication been answered in a timely and appropriate manner?



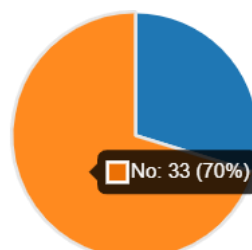
Do you understand your role in keeping your child safe online?



Did you attend and find the Next Steps careers evening useful?



We have extended our range of accreditation on offer, are you aware of what is suitable and available for your child?



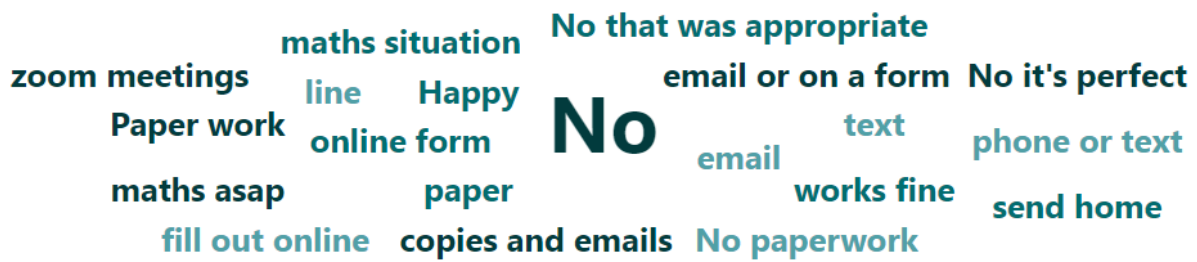
What are the barriers, if any, in preventing your attendance at One Plan meetings or parents evenings?

13 respondents (28%) answered **None** for this question.



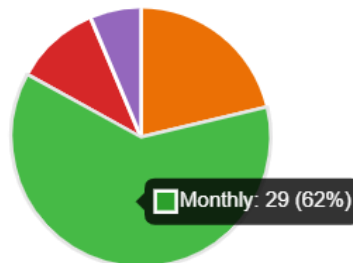
We send out paperwork at the beginning of term requesting your parent views in preparation for the Education Health Care Plan review meetings later on in the Autumn Term. Is there an easier way to gain your views?

18 respondents (38%) answered **No** for this question.

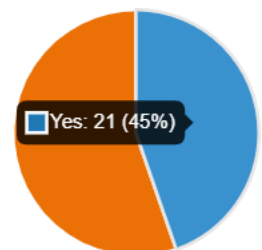


How often do you visit the Thriftwood College website?

Daily	0
Weekly	10
Monthly	29
Yearly	5
Never	3



Have you discussed your child leaving Thriftwood College, when it is appropriate for them, in the review meetings so that you have a clear exit plan?



We would welcome your feedback. Please add any comments related to the questions above, or anything further you wish to discuss.

- We did discuss him leaving but no exit plan really made. I was under the impression there is a good transition however this does not seem to be in place
 - Can't always get to school but phone calls are available which is a good idea...great school 5 ☆
- I haven't as yet had a phone call back regarding another appointment for 'J' meeting regarding EHCP.
 - The Review meeting for EHCP was very clear and well organised and managed. "O" is settling into the College and the staff are aware of her needs.
- Yearly reviews don't allow enough time to discuss next steps and leaving college, especially when you have to take the child with you. For me, a yearly review should be separate to the next stage planning, and it would be beneficial to discuss options without the child there first. When we've had a good opportunity to discuss what's available and what is appropriate, then a meeting with the child.
 - My child has been unhappy since starting college and her anxiety is worse than ever I want my child to do well but feel the way she feels most days will prevent her from doing her best.
- It was unfortunate that the next steps meeting was held at a time/day that I could not attend. Would be useful to have an alternative date or to be sent links to the information which was presented on the night.
 - Briefly touched on 'E' leaving Thriftwood but haven't really formulated an exit plan yet as she just started.
- We weren't aware of the inset day today. How do you communicate inset day dates?
 - Amazingly supportive staff who go above and beyond thank you!
- I have seen the website recently to see what is happening as you told me in an email
 - 'K' has another year and unfortunately I missed the (Next Steps) evening. I would be interested in attending
- Need to discuss more what will be appropriate for my son on leaving Thriftwood
 - A little better communication when it comes to transport changes, don't rely on kinect to tell the parents also college can as sometimes they don't tell parents and also not on time.
- I raised the subject of 'S's next steps on Monday as we understood that Thriftwood College has provision to the age of 19. At no point has any communication ever been issued saying this has changed to age 18! So very shocked and disappointed to be told via email that 'S' can't stay on next year. We would like to discuss this further. So in response to question above - no thorough discussion & no clear exit plan.
 - In 'T's last ehcp the lady who was from careers was very helpful regarding 'T's application to Colchester institute thank you
- Just started college unaware of what's available when it approaches the time to leave
 - We do not have a plan yet as we wanted 'J' to stay at college but have been told there's no place for him.
- We did not have a clear exit plan we had planned on 'T' staying an additional year due to his needs and support requirements
 - Attended next steps evening but not massively useful at this stage as quite geared to older students and a lot of the social providers were based in South Essex. However, good to know what is available and get us thinking about the future.
- Hi, I would like to discuss the school menu and how it's not inclusive for fussy eaters. 'C' is in recite of free school meals but there never seems to be anything he eats, why don't you cater for the fussy eater as I know 'C' isn't the only one. Times are getting tougher now with food prices going up I have to send him in with food when I shouldn't have to, you should be supplying food for all needs. It's not fair Is there no reasonable adjustments that can be made so 'C' can have school meals?
 - We are happy with the college and staff and all the support we have received
- We're really happy with 'M's progress since joining college. Her teacher fully understands her needs & how to get the best out of her. I know we'll discuss relevant accreditation & next steps in time.